

# RETURN FORM

Order # \_\_\_\_\_

If the size of your product does not fit or the product does not meet your expectations, you don't have to worry. **There is 14 days guarantee to return and change the product.**

**The products have to be unused with tags and in the original package.** It is possible to change the size of the product or ask for a refund.

**You have to take into consideration that it is not possible to return the products that are personalized or have print on it. It is also not possible to return goods that are not suitable for return due to hygiene or health protection.**

Global Soccerstore: +372 5307 7037 / info@globalsoccerstore.com

1. Fill in the form below:

Product code	Quantity	Return code A, B, C, D	Comments

Return code: **A** - I wish to exchange the product, **B** - I don't want this product, **C** - Wrong product, **D** - The product is faulty  
When choosing exchange, please write in the comments which product or size you want to exchange the product for.

**2. Pack the products together with the return form.** You can use the original packaging or plastic bag or box for the transportation. Make sure that the original packaging of the product isn't be damaged during packaging. Lastly, cut the label at the bottom of the page and attach it to the package.

**3. Send the products to the address mentioned in the label.** The transportation costs and toll taxes will be paid by the customer. If the product had defect, then at first, the transportation costs will be covered by customer. If expertise confirms that the product was with defect, then the costs will be refunded. In that case it is important to send us the copies of the bills.

What next?

The returned package will arrive to us in 1-2 workdays, after that we start the return process. After that a new package will be sent to you or the refund will be made to the same account that you used for making the payment. The return process can take up to 14 days since the package is arrived. In most cases the return process will take 1-3 days.

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**Return**

Sender's name: \_\_\_\_\_

Sender's phone number: \_\_\_\_\_

**Global Soccerstore OÜ**  
**Kirde 2a Elva**  
**61506 Estonia**  
**+372 5307 7037**

Omniva:  
**Elva Arbimäe Konsum parcel machine**  
SmartPost:  
**Elva Mini-Rimi parcel machine**